Privacy Policy

Springfield Park Place (SPP) places a high priority on protecting the privacy of its community members. This Privacy Policy outlines how SPP collects, uses, and safeguards personal information provided through its community app.

Information Collection
SPP members who use the app may voluntarily provide personal information such as:

- Name
- Email address
- Property address
- Phone number
- Committee participation
- Event registration details
- Work order submissions

This information is used solely for purposes related to community engagement, property management, and communication within SPP.

App Features and Data Use
The app includes the following features, each of which may involve the collection and use of personal data:

- **Messaging & Posts:** Members may send messages and post content visible to other residents.
- **Work Orders:** Members can submit maintenance requests, which may include contact and property details.
- **Gate Access:** The app may interface with gate control systems, logging access events for security purposes.
- **Committee Registration:** Members can view and join committees; participation may be visible to other members.
- **Event Registration:** Members can view and RSVP to community events.
- **Announcements:** Admins may send notifications or updates to all members.
- **Member Directory:** A listing of members may be available within the app, accessible only to registered users.
- **Amenities:** The admin can create amenities, and members are able to book them.

Data Sharing and Access
SPP does not sell, rent, or share personal information with third parties outside the organization. Member data is accessible only to:

- SPP administrators
- Other registered members (limited to directory and committee/event participation)

Access to the app and its data is password-protected. Members are responsible for maintaining the confidentiality of their login credentials.

Opt-Out Options
Members may opt out of:

- Inclusion in the member directory
- Receiving non-essential communications
- Having their name listed in committee or event participation

To opt out, please contact the SPP administrator via the app or designated email.

Data Security
SPP takes reasonable precautions to protect member data from unauthorized access, disclosure, or misuse. However, no digital system is completely secure, and members are encouraged to use strong passwords and report any suspicious activity.

Use of Images
SPP may publish images from community events in newsletters or app posts. By attending events, members acknowledge the possibility of being photographed. If you do not wish to have your image used, please notify the administrator.

External Links
At this time, SPP does not operate a public website. Should external links be added to the app in the future, SPP will not be responsible for the privacy practices of those external sites.
Policy Updates
This Privacy Policy may be updated periodically. Members will be notified of changes via the app. Continued use of the app after updates constitutes acceptance of the revised terms.